



Return Merchandise

Please fill out form completely and place a copy of the invoice in the package. Thank you.

Return to:
PureNature GmbH
Zur Rothheck 14
55743 Idar-Oberstein/Germany

Phone +49 6784 -98 399 39
Fax +49 6784 -98 399 19
Email info@purenature.de
Internet www.PureNature.de

Customer Number _____

To be filled out by PureNature:

Received _____
Inspected _____
Booked _____ Date _____

Phone Nr. _____ Email _____

Bank Details:

Name of Bank _____

Bank Code _____ Account Nr. _____

Outside of Germany: SEPA Bank Transfer to

IBAN _____

SWIFT / BIC _____

Please pack the item/items as well as possible with sufficient packing material to avoid damage. Important: Please fill in your name and address on the upper left-hand side of the label and send it back to PureNature GmbH, Zur Rothheck 14, 55743 Idar Oberstein, Germany.

Keep the mailing receipt that you receive. You may need it as proof for the return shipment.

If you have any questions we are always happy to help. Dial +49 – 6784 98 399 39 and contact our customer service.

Please Indicate!

Reason for Return

- 1 Product is damaged
- 2 False product / size delivered
- 3 Quality is not what was expected
- 4 Merchandise arrived too late
- 5 Incompatibility
- 6 Does not suit my requirements

Proposal for Solution

- 20 I would like a new delivery
- 21 Please credit my account
- 22 I will deduct the amount from the invoice
- 23 Inspection & Repair

Receipt Nr. _____ -B

Returned Merchandise:

Item Nr.	Description	Pcs.	Reason	Solution	Internal
12345-01	Example ABC	1	1	21	

Important Information

We ask that you please do not enclose any new orders in this return shipment since it is a separate procedure. Please visit our online shop or contact us personally for new orders. We are always happy to help you. Thank you.

Date Signature

Reason for return (additional Information) for example, what type of damage or defect:

