



Return Merchandise

Please fill in the form completely and place a copy of the invoice in the package. Thank you!

Return to:	Phone	+49 6784 – 98 399 39
PureNature GmbH	Fax	+49 6784 – 98 399 19
Zur Rothheck 14	Email	info@purenature24.com
55743 Idar-Oberstein / Germany	Internet	www.PureNature24.com

Customer Number _____ Receipt Number _____

Return to:

PureNature GmbH
- Retoure -
Zur Rothheck 14
55743 Idar Oberstein

To be filled in by PureNature:

Received _____

Inspected _____

Booked _____ Date _____

Return Information

Please pack the item/items as well as possible with sufficient packing material in an outer carton to avoid damage.

Keep the mailing receipt that you receive to proof the return shipment.

If you have any questions we are always happy to help. Dial +49 6784-98 399 39 and contact our customer service.

Consignor

Name _____

Street _____

ZIP/City _____

Phone _____

Email _____

Returned Merchandise:

Item No	Description	Pcs	Reason	Solution	Internal
12345-01	Example ABC	1	1	21	

Important Information

We ask that you please do not enclose any new orders in this return shipment since it is a separate procedure. Please visit our online shop or contact us personally for new orders. We are always happy to help you. Thank you.

Reason of the Return & Solution

Reason for Return

- 1 Product is damaged
- 2 False product / size delivered
- 3 Quality is not what was expected
- 4 Merchandise arrived too late
- 5 Incompatibility
- 6 Does not suit my requirements

Proposal for Solution

- 20 I would like a new delivery
- 21 Please credit my account
- 22 I will deduct the amount from the invoice
- 23 Inspection & Repair

Reason for return (additional information) for example what type of damage or defect:
